

THOMAS ROBERTSON

Customer Service Center Manager
Asset Services

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Tom Robertson is the Senior Operations Manager for Kidder Mathews Asset Services Engineering Department. He is responsible for overseeing the Customer Service Center and operations for the Engineering Department, ensuring smooth and efficient day-to-day operations. Tom graduated from Washington State University with a degree in Business/English, where he honed his leadership and management skills.

Prior to joining Kidder Mathews in 2021, Tom spent 16 years as an Implementation Manager with ADP where he led one of the region's top Implementation Teams, ensuring customer satisfaction and fostering inter-department relations. Tom also led the regions intern program, offering valuable experience and mentoring to college graduates.

Outside of work, Tom enjoys spending time outdoors, particularly backpacking and fishing. His passion for the outdoors has taken him on many adventures including a remarkable 137-mile backpacking trip through the scenic North Cascades. Tom's love for nature has taught him the value of hard work, perseverance, and teamwork, which he brings to his work at Kidder Mathews.

With his extensive experience and dedication to excellence, Tom is a valuable asset to Kidder Mathews.

EDUCATION

Tom has a business and English degree from Washington State University.